

PROGRAM MANAGEMENT PROFESSIONAL (PGMP)[®] PREP COURSE

This 21-hour PgMP[®] (Program Management Professional) exam preparation program is designed for experienced program managers seeking to earn the globally recognized PMI PgMP certification. Delivered over six evening sessions, this course covers the key performance domains, processes, tools, and best practices outlined in PMI's Standard for Program Management and the PgMP Exam Content Outline.

TARGET AUDIENCE

- Experienced program managers
- Senior project managers transitioning to program roles
- PMO directors and strategic planners
- Professionals preparing to sit for the PgMP certification exam

LEARNING OBJECTIVES

- Understand the five PgMP performance domains and program lifecycle
- Apply program management best practices in real-world scenarios
- Manage benefits, stakeholders, risks, and resources across programs
- Navigate the PgMP application
- Build confidence through practice questions and case study exercises

BENEFITS

- Expert instruction from certified program managers
- Practical tools, templates, and program case studies
- Exam application support and preparation guidance
- Practice questions and mock exam experience

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Session 1: Program Management Framework & Strategic Alignment

- Introduction to PgMP and PMI Standards
- Program vs Project vs Portfolio
- PgMP Exam Structure and Domains Overview
- Strategic Program Management
- Group Discussions, Case Study, and Exam Practice

Session 2: Program Lifecycle & Governance

- Program Lifecycle Phases: Initiating, Planning, Executing, Controlling, Closing
- Program Governance
- Key Governance Roles and Decision Rights
- Governance Simulation and Exam Questions

Session 3: Benefits Management

- Benefits Identification, Analysis, Planning, Delivery, and Transition
- Program Benefits Register and Realization Plan
- Tools for Benefit Mapping and Dependency Tracking
- Case Exercise and Practice Questions

Session 4: Stakeholder & Risk Management

- Stakeholder Identification, Analysis, and Engagement Strategies
- Communication Planning across the Program Lifecycle
- Program Risk Management Framework and Risk Register
- Scenario Analysis and Risk Strategy Exercise

Session 5: Program Performance & Resource Management

- Program Performance Monitoring and Metrics
- Managing Program Changes and Issues
- Program Financial Management and Resource Allocation
- Integrated Case Study and KPI Exercise

Session 6: Final Review and Exam Preparation

PgMP application walkthrough and tips

Common exam pitfalls and success strategies

Timed mock exam (30-40 questions) and detailed review

Q&A and last-minute preparation checklist

TRAINING MATERIALS

- Templates and tools to use after the training
- Electronic presentation
- PgMP® Questions

COURSE DURATION: 21 hours
21 PDUs



MAŁGORZATA KUSYK

Project/Program and Change Management Expert | Agile Coach | Mentor | Business Trainer
AgilePMO Founder | Kozminski University Program Director

A project management practitioner with 20+ years of experience leading global projects and programs around the world in various sectors and industries, combining agile and traditional approaches.

Speaker at conferences in Poland and abroad, author of many articles and agilepmo.pl blog. Author of the Agile HR chapter of the book HR Business Partner edited by Karina Popieluch. She has been actively involved in the Project Management Institute® activities - President of PMI Poland Chapter in 2014-2016.

*Volunteer of the Year 2015 in the category of „The Best Leader” - PMI Poland Chapter
 Strong Women in IT 2019 | 2021&2023 GLOBAL EDITION - Come Creations Group*

- Successfully delivered 100+ projects and programs, including expansion, service transition, integration, relocation and technology – new software development, data centre infrastructure build/ capacity upgrades, systems upgrades and implementation (ex: CRM), electronic design and implementation into production (M2M, HFC);

- Lead an **organisational change program**, including company strategy, organisational structure and culture, key processes mapping, Balance Scorecard, talent management;

- Successfully completed a **transition program** including the property and technology fit-out, recruitment and transition of 800 staff

- Established the Project Management Office (PMO) from the scratch and over the course of several years led and optimized the PMO, ensuring its efficient operation;

- Support clients in designing and optimizing PMOs, project management processes, fostering collaborative cultures, and promoting best practices, leadership, and an Agile mindset;

- Designed and launched of innovative training programs including Transition Manager Academy and Agile Leadership Academy;

- AgilePMO product and service development in the role of Product Owner, Scrum Master and Developer.